



Tailored solutions.  
Greater independence.

# Ageing in Place with Technology

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# Acknowledgement of Country

We acknowledge the Traditional Owners of Country throughout Australia and recognise the continuing connection to lands, waters and communities.



# Who has their phone?



# What is Assistive Technology?

Your phone is one example of assistive technology (AT).

Other examples of AT can help those with a disability or special needs as they age:



- Indigo services are centered around AT.

# Indigo – a long history

- Established 40 years ago as ‘Independent Living Centre’, a not-for-profit information and advisory service for assistive equipment and technology.
- Operates Australia's largest National Equipment Database (NED) in with more than 20,000 products.
- The national provider of the Australian geat2GO program.

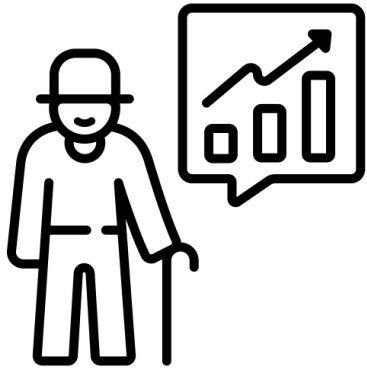


# Indigo – our purpose

- To provide allied health, assistive technology and home modification solutions to **enable and enhance independent living** in the community.

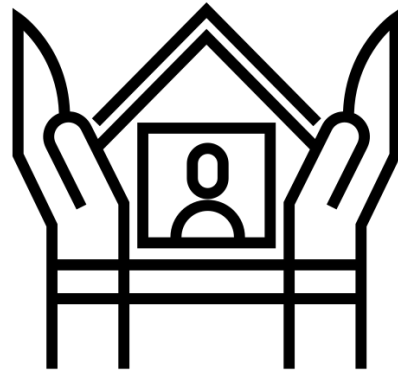


# Importance of independent living



## Globally ageing populations

older persons population expected to double again by 2050, when it is projected to reach nearly 2.1 billion worldwide (source: UN)



**Preference amongst older age bracket to 'Age in Place'** remain living in their home rather than entering residential aged care, even when ageing impacts on independence



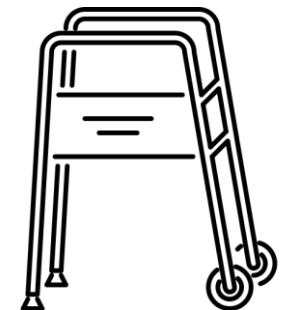
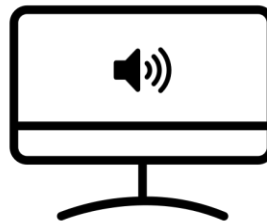
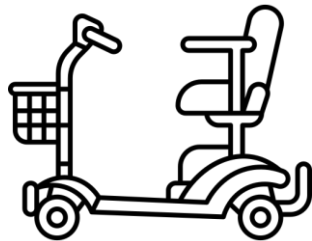
**Difficulty in providing residential and community services** gaps in availability and service delivery



**Increasing global need for Assistive Technology**

# AT: a global perspective

*'One Billion people need assistive products today and more than two billion people around the world are expected to need at least one assistive product by 2030.'*



# Finding a joint solution

- Indigo identified a gap in the market for provision of Goods, Equipment and Assistive Technology (GEAT) to support independent living.
- In addition to increasing pressures across aged care and health services, the Australian Government could see areas across Australia where provision of GEAT services were lacking.
- Joint solution was to enable Indigo platform to perform a wrap around service for provision of GEAT across Australia, funded through the Commonwealth Home Support Program.



- Program established as a final solution in meeting a gap in GEAT provision nationally.
- Success of the program to date has meant an additional \$35 million in funding for 2022/23 and an extension of program scope.



**Over 40,000  
helpful assistive devices  
and equipment**

were provided to **more than 23,000 people**  
**Australia-wide** through the Australian Goods  
Equipment and Assistive Technology program.

**satisfaction  
rate of 9.1  
out of 10**  
on our overall  
performance.

# e-commerce with ned

National Equipment Database  
Explore. Find. Buy.

- geat2GO platform is underpinned by NED: the National Equipment Database which aims to encourage greater use of Assistive Technology.
- Outlines range and scope of products available, plus information on their use and pathways to purchase.

## Accessibility Initiative of the Year Award

to NED at the 2021 Australian  
Access Awards



# What are we hoping to achieve?

- Maintain and increase quality of life for people as they age.
- Empower individuals to live better lives in their own homes for longer.
- Free up health resources and government support to be focused on areas of greatest need, ie:
  - Delay the time when additional care or residential care needs become necessary.
  - Reduce hospital admissions through safer stay at home scenarios.
  - Greater use of AT and consequent independence can free up clinical allied health resources to be utilised in other areas.

# Independently I Go... indigo.

Our experienced allied health professionals will work in partnership with you to achieve your independence goals.



**Allied Health Therapy Services - Home Modifications - Driving Services  
Devices and Equipment - Communication Solutions**



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